

ROMALLISE LLC

Terms & Conditions

Effective Date: July 1, 2025 | Last Updated: June 2026
Website: www.romallise.com | Contact: llisecreations@gmail.com

Welcome to Romallise LLC. These Terms and Conditions ("Terms") govern your access to and use of our website at www.romallise.com, our digital products, events, email communications, and any other services we offer (collectively, the "Services"). By accessing our website or using any of our Services, you agree to be bound by these Terms.

Please read these Terms carefully before using our website or making any purchase. If you do not agree to these Terms, do not use our website or Services.

Important: Romallise LLC is a psychoeducation and creative wellness brand. We are not a licensed mental health provider. Nothing on this website, in our products, or in our communications constitutes therapy, clinical advice, or a therapeutic relationship. If you are in crisis, please contact the 988 Suicide & Crisis Lifeline (call or text 988).

1. About Romallise LLC

This website is owned and operated by Romallise LLC, a Georgia-based limited liability company ("Romallise," "we," "us," or "our"). Our Services include psychoeducation content, digital products (journals, workbooks, and toolkits), immersive events, small group experiences, workshops, and narrative/creative works.

Our mailing address and primary point of contact:

Romallise LLC
Atlanta, Georgia, USA
Email: llisecreations@gmail.com

2. Who Can Use Our Services

By using our website or purchasing our Services, you represent and warrant that:

- You are at least 13 years of age
- If you are between 13 and 17 years old, a parent or guardian has reviewed and agreed to these Terms on your behalf, and any purchase has been made by or with the express permission of that parent or guardian
- You have the legal authority and capacity to enter into a binding agreement
- Your use of our Services does not violate any applicable law or regulation in your jurisdiction

We reserve the right to refuse service to anyone at our sole discretion. Use of our Services is void where prohibited by law.

3. Optional Accounts

Our website offers optional account creation through the Wix Members Area. You are not required to create an account to browse our free content, purchase digital products, or register for events — accounts are offered as a convenience.

If you choose to create an account, you agree to:

- Provide accurate, current, and complete information during registration
- Maintain the security of your password and accept responsibility for all activity under your account
- Notify us immediately at lliscreations@gmail.com if you suspect unauthorized access to your account
- Not share your account credentials with any other person

We reserve the right to suspend or permanently terminate any account that violates these Terms, engages in harmful or abusive behavior, or poses a risk to other users or to Romallise LLC.

4. Products, Services & Offerings

Digital Products

Romallise LLC sells digital products including journals, workbooks, and toolkits ("Digital Products"). When you purchase a Digital Product:

- You receive a limited, non-exclusive, non-transferable, personal license to use the product for your own individual, non-commercial purposes
- You may not reproduce, distribute, resell, sublicense, share publicly, or create derivative works from any Digital Product without our prior written consent
- Digital Products are delivered electronically. It is your responsibility to ensure your device is capable of accessing the file format provided
- Access to purchased Digital Products is provided immediately upon confirmed payment

Events & Experiences

Romallise LLC offers in-person and virtual events including workshops, small group experiences, immersive experiences, and retreat-style programming ("Events"). When you register for an Event:

- Registration constitutes a binding commitment to attend and pay for the Event
- Event details including date, time, location, and program content are subject to change; we will notify registered attendees of material changes
- We reserve the right to cancel or reschedule any Event at our discretion; in such cases, registered attendees will receive a full refund or credit toward a future event
- Behavior at Events is governed by our Community Standards (Section 9); we reserve the right to remove any attendee who violates these standards without refund

Email List & Newsletter

By subscribing to our email list through Wix Email Marketing or Substack, you consent to receiving marketing and educational content from Romallise LLC. You may unsubscribe at any time using the unsubscribe link in any email. Transactional emails related to purchases or event registrations may be sent regardless of marketing preferences.

5. Pricing, Payment & Taxes

All prices for Digital Products and Events are listed in U.S. dollars (USD) on our website at the time of purchase. We reserve the right to change prices at any time without prior notice. Price changes will not affect orders already confirmed.

Payment is processed through our third-party payment provider. By completing a purchase, you agree to provide accurate billing information and authorize the charge to your selected payment method. Romallise LLC does not store credit card or payment details on our servers.

You are responsible for any applicable sales tax, VAT, or other taxes based on your location. Romallise LLC will apply taxes as required by applicable law.

6. No Refund Policy

All sales are final. Due to the digital and experiential nature of our products and services, Romallise LLC does not offer refunds, exchanges, or cancellations once a purchase is completed or an event registration is confirmed.

This applies to:

- All digital products (journals, workbooks, toolkits, and any downloadable content)
- Event registrations, workshops, retreat deposits, and any experiential programming
- Subscriptions or access passes, once activated

We encourage you to review all product descriptions, event details, and FAQs thoroughly before purchasing. If you have questions about a product or event before buying, please contact us at llisecreations@gmail.com — we are happy to help you decide if it is the right fit.

Exception: If Romallise LLC cancels or materially changes a scheduled Event (change of date, location, or core program), registered attendees will receive a full refund to their original payment method within 10 business days, or may elect to apply their payment as a credit toward a future event.

7. Intellectual Property & Content Ownership

Romallise LLC Owns Its Content

All content on www.romallise.com and in our products — including but not limited to text, frameworks, methodologies, graphics, logos, workbook designs, journal layouts, course materials, newsletter content, social media content, original fiction, and creative works ("Romallise Content") — is the exclusive intellectual property of Romallise LLC and is protected by U.S. copyright, trademark, and other applicable intellectual property laws.

Nothing in these Terms grants you any right, title, or interest in Romallise Content beyond the limited personal use license described in Section 4.

What You May Not Do

Without prior written permission from Romallise LLC, you may not:

- Reproduce, copy, screenshot, scan, or duplicate any portion of our Digital Products for distribution or public display
- Resell, sublicense, or transfer access to any purchased product or event
- Use our name, logo, brand, or frameworks in any commercial context
- Claim authorship of or present any Romallise Content as your own work
- Adapt, translate, or create derivative works based on our content without written authorization
- Use our content to train, fine-tune, or build artificial intelligence or machine learning models

Enforcement

Romallise LLC actively protects its intellectual property. If we discover unauthorized use or distribution of our content, we reserve the right to:

- Issue a cease and desist demand
- File a DMCA takedown notice with the relevant platform
- Pursue legal action for copyright infringement, including claims for actual damages, statutory damages, and attorneys' fees
- Immediately terminate the account or access of any user found misusing our content

If you believe content on our site infringes your intellectual property rights, please contact us at llisecreations@gmail.com with details of your claim.

8. Psychoeducation Disclaimer — Not Therapy

Read carefully: This section is especially important given the nature of our content.

Romallise LLC creates psychoeducation content — material designed to build emotional literacy, normalize mental health conversations, and support healing through media, storytelling, and creative practice. This content is educational and expressive in nature only.

Our Services, products, events, and communications are explicitly NOT:

- Therapy, counseling, or clinical mental health treatment
- Medical or psychological diagnosis or advice
- Crisis intervention or emergency support
- A substitute for working with a licensed mental health professional

No communication with Romallise LLC — whether through our website, email, event participation, social media, or any other channel — creates a therapist-client, counselor-client, or any other professional clinical relationship.

By using our Services, you acknowledge that you are solely responsible for seeking appropriate professional mental health support if needed. Romallise LLC and its founder bear no liability for any decisions you make based on our content.

If you are experiencing a mental health crisis:

- **988 Suicide & Crisis Lifeline:** call or text 988
- **Crisis Text Line:** text HOME to 741741
- **Emergency services:** call 911

9. Community Standards & Acceptable Use

Romallise LLC is building a community rooted in healing, creative expression, and mutual respect. When using our website, attending events, or engaging with our brand in any way, you agree not to:

- Harass, threaten, abuse, or demean any person including our team, event attendees, or other community members
- Share, post, or distribute our content without permission (see Section 7)
- Use our Services for any unlawful purpose or in violation of any applicable law or regulation
- Impersonate Romallise LLC, our founder, or any other person
- Introduce malware, spam, or any disruptive code to our website or email systems
- Collect or scrape user data from our website without authorization
- Use our brand, name, or likeness to misrepresent any affiliation, endorsement, or partnership

Violations of these standards may result in immediate removal from events, termination of account access, and/or legal action at our sole discretion.

10. Third-Party Links & Platforms

Our website and communications may contain links to third-party websites, platforms, or services (including but not limited to Substack, Meta/Instagram, Google, and Wix). These links are provided for your convenience and do not constitute endorsement.

Romallise LLC has no control over, and assumes no responsibility for, the content, privacy practices, or terms of any third-party site. Your use of any third-party platform is governed by that platform's own terms and policies.

Our presence or content on a third-party platform (such as our Instagram or Substack) is subject to that platform's terms in addition to these Terms.

11. Disclaimer of Warranties

Our Services are provided on an "as is" and "as available" basis without warranties of any kind, express or implied. To the fullest extent permitted by applicable law, Romallise LLC disclaims all warranties including, but not limited to:

- Implied warranties of merchantability, fitness for a particular purpose, and non-infringement
- That our website will be uninterrupted, error-free, or free of viruses or harmful components
- That our content will produce any specific outcome, result, or transformation in your mental health, wellbeing, or personal development

Some jurisdictions do not allow exclusion of implied warranties. If such laws apply to you, some of the above exclusions may not apply.

12. Limitation of Liability

To the maximum extent permitted by applicable law, Romallise LLC, its owner, contractors, and affiliates shall not be liable for any indirect, incidental, special, consequential, or punitive damages — including loss of profits, data, goodwill, or other intangible losses — arising from:

- Your use of, or inability to use, our Services or products
- Any reliance on content, materials, or information provided through our Services
- Unauthorized access to or alteration of your data
- Any decision made in connection with your mental health or personal wellbeing

In no event shall Romallise LLC's total liability to you exceed the amount you paid to Romallise LLC in the twelve (12) months preceding the event giving rise to the claim, or \$100 USD — whichever is greater.

This limitation applies regardless of the legal theory (contract, tort, negligence, strict liability, or otherwise) and even if we have been advised of the possibility of such damages.

13. Indemnification

You agree to defend, indemnify, and hold harmless Romallise LLC, its owner, employees, contractors, and agents from and against any claims, damages, liabilities, costs, and expenses (including reasonable attorneys' fees) arising from:

- Your use of our Services in violation of these Terms
- Your violation of any third-party right, including intellectual property or privacy rights
- Any content you submit to us or post in connection with our Services
- Your violation of any applicable law or regulation

14. Governing Law & Dispute Resolution

These Terms shall be governed by and construed in accordance with the laws of the State of Georgia, USA, without regard to its conflict of law provisions. The application of the United Nations Convention on Contracts for the International Sale of Goods is expressly excluded.

Any dispute, claim, or controversy arising from or relating to these Terms or your use of our Services shall be resolved as follows:

- **Informal resolution first:** Contact us at llisecreations@gmail.com and give us 30 days to resolve your concern before initiating any formal proceedings. Most concerns can be resolved this way.
- **Jurisdiction:** If informal resolution fails, you consent to the exclusive jurisdiction of the state and federal courts located in Fulton County, Georgia for resolution of any dispute.
- **Class action waiver:** To the extent permitted by law, you waive any right to bring claims against Romallise LLC as a plaintiff or class member in any class action or representative proceeding.

Nothing in this section prevents Romallise LLC from seeking injunctive or other equitable relief in any court of competent jurisdiction to protect our intellectual property or confidential information.

15. Changes to These Terms

We reserve the right to modify these Terms at any time. When we make material changes, we will:

- Update the "Last Updated" date at the top of this page
- Post a notice on our website for significant changes
- Notify email subscribers of material changes before they take effect

Your continued use of our Services after changes are posted constitutes acceptance of the revised Terms. If you do not agree to the updated Terms, please stop using our Services and contact us to discuss your account.

16. Miscellaneous

- **Entire agreement:** These Terms, together with our Privacy Policy (www.romallise.com/privacy), constitute the entire agreement between you and Romallise LLC regarding your use of our Services.

- **Severability:** If any provision of these Terms is found to be unenforceable, the remaining provisions will continue in full force and effect.
- **No waiver:** Our failure to enforce any right or provision of these Terms shall not constitute a waiver of that right or provision.
- **Assignment:** You may not assign your rights or obligations under these Terms. Romallise LLC may assign its rights without restriction.
- **Force majeure:** Romallise LLC is not liable for any failure to perform due to causes beyond our reasonable control, including natural disasters, platform outages, or public health emergencies.

17. Contact Us

Questions about these Terms? We want to hear from you.

Romallise LLC

Email: lliscreations@gmail.com

Website: www.romallise.com

Atlanta, Georgia, USA